

hide

at st donats

BUGAIL HUT – Guest Information

(Bugail means Shepherd in Welsh)

We have put together the following information to answer practical questions you may have, as well as giving you an introduction to the local area.

We hope this will help you to enjoy your stay with suggestions of walks and places to explore in the Vale of Glamorgan, as well as a guide to pubs, restaurants and shops.

We would be delighted to help with any further information that you may need.

Contact Paula 01446 794362
 07766 726317
 paula@hide.wales

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1 Housekeeping

1.1 Fire

Please put your own safety first.

Please familiarise yourself with exits, escape routes and fire extinguishers on arrival.

In the event of a fire, leave the building immediately.

Report to the main building, press the "bell" on the Pavilion notice board, telephone 999 and ask for the Fire Service.

Fire extinguisher is located on the wall opposite the fridge in the kitchenette, near the bin.

Exit via the main door or any of the large windows in the bedroom area if a fire in the kitchen makes the main door inaccessible.

1.2 Emergency Contacts and Services

DOCTOR

Western Vale Family Practice - Llantwit Major
Boverton Road, Llantwit Major, CF61 1XZ
01446 794080

HOSPITAL

Princess of Wales Hospital, Coity Road, Bridgend,
CF31 1RQ
01656 752752 - Accident and Emergency 24 hours

In case of emergency: telephone 999 and ask for Ambulance Services

For non-life-threatening medical concerns: phone NHS 111

NHS 111 is much more than a helpline, if you're worried about an urgent medical concern, you can call 111 to speak to a fully trained adviser. Depending on the situation, the NHS 111 team can connect you to a nurse, emergency dentist or even a GP, and can arrange face-to-face appointments if they think you need one. NHS 111 advisers can also assess if you need an ambulance and send one immediately if needed. Open 24 hours.

POLICE

Local Police Station - Llantwit Major

Telephone 01446 792268

www.south-wales.police.uk

In an emergency telephone 999 and ask for Police.

For a non-emergency telephone 101

Please always telephone 999 in an emergency. For example, if there is a risk to life, a crime is happening, or when violence is threatened.

Please telephone 101 for non-urgent crime and general inquiries. For example, if your car is stolen, or your property is damaged.

DENTIST

Wyndham House Dental Practice

Boverton Road

Llantwit Major

CF61 1XZ

01446 795240

CHEMIST

Boots Pharmacy

7 Boverton Road

Llantwit Major

CF61 1XZ

01446 792300

2 To Contact a member of Staff

2.1 House Bell - Press the black button on the Pavilion noticeboard

2.2 Call or text Paula on 07766 726317 or 01446 794362

3 Your Accommodation

3.1 **Extra Blanket** is stored in the drawer under the bed

Please do not use Bedding Blankets and Cushions outside

3.2 **Hair Dyer and Mirror**

These are stored in the cupboard beside the wood burner

3.3 **Electric Blanket**

To turn on, use the slide switch on the reverse on the controls. Then adjust timer and temperature using the buttons on the front of the controls.

3.4 **Electric Heater**

Please do not leave the heater on if you are not present.

Be aware, the fan sometimes continues for a short while after you have switched it off

3.5 **Torch**

On the hook beside the front door

3.6 **Starter Pack**

Milk, tea and coffee are in the fridge. Wood is in the basket

3.7 **Wood Burning Stove and Logs**

Wood burning stoves may only be used once you have watched the video introduction and signed our disclaimer form.

Operating / lit wood burning stoves are not to be left unattended at any time.

Written wood burner instructions are beside the wood burner.

Please do not use anything other than the wood, fire lighters and kindling that is provided by *hide*.

Complementary logs are in the basket beside the wood burner.

Extra Bags of logs are available at £5 per bag. They are stored in your woodshed outside. These logs can also be used for the fire pit.

3.8 **Fire Pit, BBQ Charcoal Bags**

Fire Pit

Please place the Fire Pit on the slate provided to avoid burning the ground or grass.

Your fire pit, BBQ, charcoal bag and logs are located in your woodshed.

BBQ - Charcoal Packs are £2.50 each

Place the bag in the BBQ and light the bag. Once the coals are mainly grey and smouldering the BBQ is hot enough to cook.

Please pay for any charcoal / logs used when you check out.

4 Kitchenette

- 4.1 **Oven and hob** - Instructions are on the wall.
- 4.2 **Fridge and Small Freezer** - please be careful to ensure freezer door closes fully
- 4.3 **Fire Blanket** - this is hanging on the wall and can be used to smother flames in the event of a small fire.
- 4.4 **Bins** - there are three - Recycling, General and Food Waste. The Main refuse area is in the corner of the carpark. **Please respect the correct disposal of waste.**

5 Bathroom

Please do not put anything other than toilet paper down the toilet

- 5.1 **Shower** - press the red light to operate. Adjust temperature with dial
- 5.2 **The Good Wash** supply all our bathroom products - If you would like to purchase any of these products to take home text Paula 07766726317

6 Main Gate

The gate is closed at night.

If the main gate is closed, please shut it when arriving or leaving.

7 Local transport information

Bus 303

Departs from the Bus Shelter in St Donats heading to either Barry or Bridgend via key towns and beeches. (Timetable every 40 mins and every 2 hours on Sunday)

Taxi

Llantwit Cars - 01446 794545

Andy Cars - 01446 796777

Bay Cars, Boverton Park · 029 2035 0350

Trains

Llantwit Major Station

8 minutes away via Car or 303 Bus. Parking at the station is free.

Trains at 22 minutes past the hour to Bridgend and 56 minutes past the hour into Cardiff.

Bridgend Station

35 minutes away via Car or taxi. Parking is limited and pay and display.

Main Line to Swansea and London Paddington (2.5hours).

Timetables: www.nationalrail.co.uk

Bicycles

hide has two bikes that can be borrowed.

Any accidents or incidents that occur whilst using the bikes are solely the responsibility of the user. *hide* at St Donats Ltd have no responsibility or liability in this regard.

8 Understand the tides and cliffs on this coastline, for your safety

8.1 Tides

The beaches and shoreline along this coast are tidal. This means that they are covered by the sea at high tide and this needs to be planned for so that you do not become stranded.

The tide also comes in quickly as the Bristol Channel has the second highest tidal range in the world and can reach heights up to 13metres.

Daily tide times are written on the Pavilion noticeboard

How the tides work?

High tide has taken place you need a minimum of 1.30hours after high tide to walk on the shoreline.

If high tide is approaching, you need a minimum of 4 hours prior to high tide time to avoid being

trapped eg if High tide is 2pm you need to be going on your walk at 8am to undertake Walk 2.

If in doubt, please ask as your safety is our priority.

8.2 Cliffs

The cliffs along this stretch of coast are made of fractured Jurassic Limestone. This means that they are liable to crumble. Rocks can fall off the cliff at any time and under any weather conditions. For your own safety, DO NOT go to the edge of the cliff and DO NOT sit directly below the cliff, stay at least 30 metres away from the base of the cliff.

9 Places to visit

9.1 Area Map

You can see there are numbers on the area map - below is a little information about each of these areas.

9.2 Walk 2 - Coast and Lighthouse Walk

You can join this walk direct from our site. Walk down the drive, turn right and walk along the road, in about 200 meters on the opposite side (corner of the playing field opposite) you can see a black bin, just before it there is a kissing gate. You are now at Point 8 on the Walk 2 leaflet. ***

9.3 Walk 3 - Celtic Crosses Llantwit Major

You can join this walk direct from our site. Walk down the drive, turn right and walk along the road, in about 200 meters on the opposite side (corner of the playing field opposite) you can see a black bin, just before it there is a kissing gate. Go through the gate and walk down through two fields until you are just before the cliff-line, turn left, you are then joining point 12 and follow via point 7 and the beach (CWM Colhugh) and onto Llantwit Major on the Walk 3 Leaflet. ***

POINT 1 Llantwit Major

The town's name in Welsh, Llanilltud Fawr, and is derived from the name of Saint Illtud, who came to the area from Brittany, Gaul. He founded the monastery of Illtud and the college attached to it, Cor Tewdws, which would grow into one of the most esteemed Christian colleges of the times. At its peak, it attracted over 2000 students, including princes and numerous eminent clergymen, some now revered as saints. Destroyed by the Vikings in 987, the monastery was rebuilt in 1111 and continued to be a centre of learning governed by Tewkesbury Abbey until it closed in 1539 during the Dissolution of the Monasteries. The 13th-century St Illtyd's Church, built near the ancient monastery, is today a Grade I listed building and one of the oldest parish churches in Wales.

a) How to get there?

Llantwit Major is 1.2 miles away and is our local town.

Car - Turn left out of the drive and continue until you reach the old square surrounded by the town hall and public houses. You can park behind the Town Hall.

Bus - Bus Shelter in St Donats. The bus will travel towards *hide* to get to Llantwit Major.

Walking - We do not encourage walking to Llantwit Major on the road, there is very little path and cars travel at speed. Follow 'Walk 3' as described above

b) Places to eat and drink

The Old Swan Inn

Church Street, Llantwit Major CF61 1SB

01446 792230

Please be advised, The Swan's kitchen closes daily between 3pm-6pm, and at 4pm on a Sunday.

Wed - Sat 12pm - 11pm

Sun - 12pm - 10.30pm

c) Shopping

Grocery - Co-Op Boverton Road, Llantwit Major, CF61 1XA

Monday - Saturday 7am - 11pm

Sunday 10am - 4pm

Butcher - Farmers Pantry, 5 Barons Close House, East Street, Llantwit Major CF61 1TD
Monday - Friday 8am - 5pm
Saturday 8am - 4pm
Sunday Closed

Filco - Boverton Road, Llantwit Major, CF61 1XA

A small supermarket with everything from vegetables, the brand COOK is available here. You can choose from a variety of homemade meals, you eat from frozen in your oven.

d) Beach

Please read safety information about tides and cliffs on this coastline in section 8 of this information booklet.

CWM Colhugh, Llantwit Major

Beach car park - Post Code: CF61 1RF

Bus 303 from St Donats bus stop

Walk via Walk 3 (Leaflet)

Llantwit Major beach has Parking, toilets and a cafe right on the sea front. The beach has some sandy parts interspersed with Rock Pools. With some stunning cliffs and geology each side of the beach. The beach has a very strong Lifeguards club and they are on duty during the summer season.

There is a slipway onto the beach for easy access to the sand. The slipway may get covered from time to time with pebbles, it is next to the stream at the end of the car park.

POINT 2 Llancarfen - 8.1 miles

Medieval wall paintings

The church of St. Cadoc at Llancarfan is the focus of this small and charming village in the heart of Vale of Glamorgan. The village sits 8 miles from St Donats.

The church is open to visitors between 9am and 5pm 365 days year. Individual and group visits are most welcome.

In 2005/6, we had the roof of the South Aisle at St Cadoc's renewed and as part of that exercise some of the Wall Plates, which had been destroyed by Death Watch Beetle had to be replaced, during this some of the lime wash knocked off the wall and a 'Red Line' was found beneath, which indicated that there was almost certainly a major wall painting beneath, as we already knew from somewhat amateurish exploration previously that the wall was definitely painted.

As the Church is a Grade 1* listed building we had to employ conservationists to come and investigate, so, it was that in early 2008 Jane Rutherford and Anne Ballantine came to Llanancarfan to investigate.

It was on Shrove Tuesday 5th February 2008 that they found the most amazing start of George and the Dragon which was below over 20 coats of lime wash and from there on until this October work has continued to expose the most extraordinary series of Wall Paintings.

George and the Dragon is one of the finest paintings of its kind anywhere in Great Britain, if not Europe, but we also have the most marvellous 'Death and the Gallant' which I understand is unique, coupled with this the Seven Deadly Sins in most excellent condition and then on the opposite wall the Several Acts of Mercy, which whilst not in good condition are certainly worth seeing.

Lastly, we have uncovered not just one doorway into the 'Roode Loft' but two, also paintings which would have been a background to the 'Roode Screen' above the Chancel Arch, all in all a panoply of Mediaeval Art which is not found elsewhere, making St Cadoc's Church the most important and marvellous ecclesiastical site in the Vale of Glamorgan.

How to get there:

By car Post Code: CF62 3AD

Places to eat and drink:

The Fox and Hounds.

Llanancarfan, Barry CF62 3AD

01446 781287

A country inn and gastropub with bar, restaurant, rooms and a covered outside terrace overlooking St Cadoc's Church in the picturesque village of Llanancarfan.

Wednesday - Sunday 10am - 11pm

Monday - Tuesday 3pm - 11pm

POINT 3 Cowbridge - 7 miles

The market town of Cowbridge in the Vale of Glamorgan. Most of Cowbridge High Street and little allies off are lined with little independent shops. For a morning coffee, brunch or a great place for supper.

The Cowbridge Town Hall, a building whose foundations date back perhaps as far as the Elizabethan era, served as a prison until 1830, when it was converted into a town hall to replace the former Guild Hall, demolished at that date. The New Palladian Town Hall was built in 1830 by Isaiah Verity of Ash Hall who in gratitude was made a Freeman of Cowbridge. Eight of the original prison cells are still intact, six of which house the exhibits of Cowbridge Museum. The museum holds archaeological finds from Cowbridge and district, as well as displays on the later history of the town, including industrial and domestic artefacts, a photographic collection, and a small historical costume collection.

a) How to get there?

By Car - CF71 7DD

b) Places to eat and drink

Bar44

44 High St, Cowbridge CF71 7AG

Phone: 0333 344 4049

Menu: bar44.co.uk

Reservations: bar44.co.uk

Obsessive about Spanish food, this mosaic tiled bar with stone floor serves tapas and craft beers.

Tuesday - Thursday	11:30am-11pm
Friday - Saturday	11:30am-12am
Sunday	11:30am-5pm
Monday	Closed

Oscars

65 High St, Cowbridge CF71 7AF

01446 771984

Menu: townandcountrycollective.co.uk

Light lunches filled wraps and hot dinners, in a contemporary cafe and cocktail bar.

Monday - Saturday	11am-11pm
Sunday	Closed

The Penny Farthing Cafe and Wine Bar

54 High St, Cowbridge CF71 7AH

Phone: 01446 774999

Menu: townandcountrycollective.co.uk

Cosy cafe offering Mediterranean dishes and Welsh comfort-food Address:

Monday - Sunday	8.30am-5pm
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Elephant and Bun Kitchen

30 High Street, Cowbridge, CF71 7AG

Food stops being served one hour before closing.

Tuesday - Saturday 8am - 5pm

Sunday 10am - 3pm

Monday Closed

The Yard

Pizzeria and Pasta Restaurant

Open Noon 'til late Tuesday - Sunday

Public Houses on the high street

The Bear hotel

The Vale of Glamorgan

The Duke of Wellington

Shopping:

Grocery - Waitrose and Partners, Birds Lane, Cowbridge CF71 7AG

Monday - Saturday 8am- 9pm

Sunday 11am - 5pm

Butcher - I.G Nicholas, 26 High Street, Cowbridge, CF71 7AG

Tuesday - Saturday 9am - 5pm

Sunday - Monday Closed

Deli - Elephant and Bun Kitchen, 30 High Street,
Cowbridge, CF71 7AG

Food stops being served one hour before closing.

Tuesday - Saturday 8am - 5pm

Sunday 10am - 3pm

Monday Closed

Farmers' Market - Arthur Johns Carpark, North Road,
Cowbridge, CF71 7DF

1st & 3rd Sat of the month 9am - 1pm

POINT 4 Dunraven Bay (also known as Southerndown)

Please read safety information about tides and cliffs on
this coastline in section 8 of this information booklet.

a) How to get there:

By Car - see on the Map

Walk - Approximately 4 hours* Follow Walk 2 and continue
until you get to a cove with a lifeguard hut, you are there.
You can get the 303 bus from the Three Golden Cups pub on
the main road to get back to St Donats, 800 meters from our
site.

Dunraven Bay is arguably the most scenic of the numerous
idyllic beaches in the Vale and is certainly the most
popular with the locals. The drive or walk to the bay is
right on the cliff edge and has the type of dramatic drops
that will make your heart shudder. Although the beach is
officially called Dunraven Bay, it is also called
Southerndown beach. The half pebble, half sand stretch is
nicely secluded and has impressive surf due to the eastern
Atlantic offshore winds. If you fancy a good walk and less
people, try going through the large gate in the car park
and walk along the Glamorgan Coastal Path past the ruins
and gardens of Dunraven castle to the next bay. The views
are wonderful and there is plenty of space when the tide is
out to sit and relax.

Beaches

Geologists love this rugged stretch of the Glamorgan
Heritage Coast. Around 300 million years ago, a continental
collision caused its limestone cliffs to be pushed up out
of the sea and contorted into striking formations of stacked

rock. This is one of the best places in Wales to hunt for Jurassic fossils including large bivalves (Pinna), Gryphaea (Devil's Toenails) and ammonites. Ichthyosaur bones have also been found.

<https://ukfossils.co.uk/2014/07/17/southerndown/>

b) Places to eat and drink

Three Golden Cups Pub (bus stop to get back to hide)

Tel: 01656 880432

Opening Hours

Monday - Friday 11am to Midnight

Food 11 - 8pm

Address: Southerndown, Vale of Glamorgan, CF32 0RW

Frollics Restaurant

01656 880127

Italian, Mediterranean Menu

Beach Road, Southerndown CF32 0RP

Tuesday - Saturday 12-3pm / Sunday 12-4pm

Evenings 6pm - Late

POINT 5 Ewenny Priory

Distance 8.5miles

Abbey Rd, Bridgend CF35 5BW

How to get there:

Bus 303 towards Bridgend - get off at end of Abbey Road

Car CF35 5BW

Ewenny Priory, was a monastery of the Benedictine order, founded in the 12th century.

The priory was unusual in having military-style defences and is widely regarded as one of the finest fortified religious buildings in Britain. Over the centuries the priory has sustained some damage, and following the Dissolution of the Monasteries in 1536, was, like many of its kind, converted into a private house, Ewenny Priory House, which is still inhabited by its current owners, the Turberville family. The priory is not open to the public apart from the church, The priory was founded in 1141 by

Maurice de Londres when he granted the nearby Norman church of St. Michael to the abbey of St. Peter at Gloucester (now Gloucester cathedral), together with the churches of St Brides Major, St. Michael at Colwinston and the manor at Lampha. The church had been built in the 12th century by his father, William de Londres, one of the Norman knights of Glamorgan. The village of Ewenny grew around the Priory and church.

Transept of Ewenny Priory, Glamorganshire

J.M.W. Turner

The church is a Grade I listed building, the house is Grade II Although Turner had made only a quick drawing of the interior of Ewenny Priory on his first tour of South Wales in 1795, he was clearly fascinated by the place, for its bold Romanesque architecture and mysterious atmosphere. He developed the first modest study, in his Smaller South Wales sketchbook (Tate D00472; Turner Bequest XXV 11) into an important watercolour, shown at the Royal Academy in 1797 (National Museum Wales, Cardiff).

POINT 6 Ogmore Beach / Mertyr Mawr Dunes

Please read safety information about tides and cliffs on this coastline in section 8 of this information booklet.

Distance 9.5 miles

How to get there:

Sat-Nav Mertyr Mawr Car Park

Ogmore is a sandy beach backed by the dunes of Merthyr Mawr Warren on the west side of the Ogmore river. Parking is at a Pay and Display car park pleasantly situated in a wooded glade next to the ruins of Candleston castle; a 14th century fortified manor house. A small wooden hut houses male and female toilets. The car park can be reached by following the lane through Merthyr Mawr village, with its delightful thatched cottages.

Access to the beach is a walk of about a $\frac{3}{4}$ mile across the dunes of Merthyr Mawr Warren, which are a popular training area for joggers and local sports clubs. This dune system is a maze of paths and there are numerous possible routes to the beach, so if you're not familiar with the area follow the route marked with red discs. The largest sand dune in Europe, known locally as the Big Dipper is just to the south of the car park.

Pony trekking across the dunes to the beach can be booked at Ogmore Farm Riding Centre, 01656 880856
<http://www.rideonthebeach.co.uk>

POINT 7 St Fagans, National Museum of Welsh History

Distance: 17miles

10am - 5pm daily (open Bank Holiday Mondays)

Children under 16 must be accompanied by an adult at all times.

Entry is free!

Location:

St Fagans National Museum of History

Cardiff

CF5 6XB

Contact Us

Phone: 03001112333

Email: stfagans@museumwales.ac.uk

Parking

£5.00 per day. Please bring change as machines cannot accept notes or card payments. FREE for disabled badge holders, motorbikes and coaches. £25 yearly ticket available from Reception.

Buses operate between Cardiff City and St Fagans National Museum of History throughout the year:

Easyway 32A - stops in the main car park of the Museum.

320 - stops at St Fagans village.

321 - stops at St Fagans village.

The bus ride between the Museum and Cardiff city centre is approximately 25 minutes.

You can plan your journey using the Traveline Cymru website or by calling their helpline on 0800 464 0000

This museum has been Wales's most popular heritage attraction for many years. It holds a special place in the hearts of the people of Wales. This is because St Fagans is a people's museum, where we explore history together through people's everyday lives.

Entry to the Museum free, thanks to support from the Welsh Government.

Since 1948 over forty original buildings from different historical periods have been re-erected in the 100-acre parkland, among them houses, a farm, a school, a chapel and a splendid Workmen's Institute.

At St Fagans you're invited to explore the story of Wales, to shape it and share it with others. In the galleries you can do this in different ways - through play, sharing online or by making things yourself by hand. The galleries have been created with the help of numerous individuals, organizations and communities across Wales

Traditional crafts and activities bring St Fagans alive, in workshops where craftsmen still demonstrate their traditional skills. Their produce is usually on sale. Native breeds of livestock can be seen in the fields and farmyards, and demonstrations of farming tasks take place daily. Visitors gain an insight into the rich heritage and culture of Wales, and the Welsh language can be heard in daily use amongst craftsmen and interpreters.

Apendix

List of items in your accommodation

Kitchen

4 x breakfast bowls
4 x dinner plates
4 x side plates
4 x mugs
4 x French wine glasses
4 x water glasses
1 x carafe
1 x water dispenser

1 x small pan
1 x medium pan and lid
1 x large pan and lid
1 x steamer and lid
1 x Pyrex dish
1 x Oven tray
1 x Mixing bowel

1 x small frying pan
1 x medium pan

1 x garlic press
1 x veg peeler
1 x knife holder
1 x bottle opener
1 x scissors

1 x wooden spoon
1 x tongs
1 x serving spoon

1 x jug
1 x rubber hot holder
1 x first aid pack
1 x Tea towel
1 x tray grey

4 x knives
4 x forks
4 x spoons

4 x teaspoons
1 x tea pot
1 x glass cafetière
1 x kettle
1 x Salt
1 x Pepper

2 x hi-vis vests
1 x fire blanket

3 Bins

2 x Large Bins
1 x Veg Bin

Cleaning Caddy

Alcohol Spray
Washing up Liquid
Brush
Cloth
Anti-Bacteria spray

Bathroom

2 x used liquid soap
2 x hand towels
2 x bath towels
1 x shower mat
Toilet Roller x 3

Bedroom

1 x Large Blanket
1 x Large Cushion
Vase with Flowers
Hair Dryer
2 x Slate Mats
Candle holder
Information Pack
1 x touch
Tissues

Booking Terms & Conditions

Cancellation Policy and Terms & Conditions.

Thank you for booking your holiday with us to stay at *hide* at St Donats. This is the boring part, but please take a couple of minutes to read through our cancellation policy and terms and conditions as they contain important information that forms part of the contract between you and *hide*.

Sorry all this is so formal but providing these details prior to your arrival means that you, other *hide* guests and we all understand our obligations under the holiday contract. This hopefully ensures an enjoyable stay for everybody.

COVID-19 Pandemic Cancellation policy for all accommodation.

Temporary New Cancellation policy:

If the COVID-19 lockdown is extended or introduced within either your area and/or the Vale of Glamorgan over the dates of your booking you can choose from the following options: 1) receive full refund 2) move your booking to any available date within 12 months - the value of the booking would be credited in full against the value of the new booking 3) receive a voucher - valid for 12 months to the same value as your original booking.

If you, or any of your party, are unwell with COVID-19 (with proof of a positive COVID-19 test) your booking can also be moved to a later date or you can request a voucher (valid for 12 months to the same value as your original booking).

Usual Cancellation policy for all accommodation.

We take a 25% deposit at the time of booking. At this point your holiday is considered confirmed and the following cancellation charges come into effect. You are strongly advised to ensure that you have insurance to cover cancellation or curtailment of your holiday. If you wish to cancel your booking you can do so in writing within 14 days from the date of booking and receive a refund of any deposit paid (unless you are booking less than 90 days prior to arrival). If we do not hear from you within this period, you are deemed to have accepted our terms and conditions. You may cancel your holiday with 'hide' at any time however, the following fee structure will apply:

Number of days before arrival that written notification of cancellation is received.

Payment	Time of Booking	Refund
25% Deposit	More than 90 days and within 14 days of booking*	No refund for Deposit Exception*
Remaining 75%	90 Days prior to arrival 14 Days of booking within 90 days (no cooling off period)	No Refund
100%	Booking Less than 90 days	No Refund
100%	Premature termination of stay	No Refund

* Our 14-day cooling off period gives you time to read and understand our terms and conditions. Once the 14 days have lapsed you are deemed to have accepted our terms and conditions. This discretionary cooling off period applies if you are booking 90 days or more prior to your arrival date. Where the balance of the payment for your holiday has not been paid 90 days prior to the commencement of your holiday, we will send you a reminder. If within 10 days of the reminder being sent the balance is still outstanding, 'hide' will be entitled to rescind the agreement, retain

the deposit, and then claim against you all losses incurred. In the case of cancellation more than 90 days before the commencement of your stay only the deposit will be forfeited. It is your responsibility to ensure you have appropriate insurance.

[hide accommodation - terms and conditions of rental](#)

Terms and Conditions - as stated and agreed when booking and checking in.

The rent of accommodation includes the following, in addition to the facilities stated within the description - rental of accommodation and furnishings, parking, use of water and electric.

Children

All guests need to be above the age of 23 within the Cabans and Bugail Hut. In the Walden Lodge two teenagers with accompanying adults are permitted.

Pets

We regret that no pets are allowed on the site - we can get in touch with local kennels if you wish.

Check-in Check-out

Check-in time is between 4.00pm-8.00pm on the day of arrival.

Check-out is 10.30am on your day of departure.

If you arrive too late to be able to complete the check in procedure with a member of staff, we cannot be held responsible for any loss, damage or injury that occurs between time of arrival and completion of the check in procedure. It is your responsibility to view the Introduction Video which explains how to safely operate the wood burner. Contact us using the bell on the Pavilion noticeboard the next morning to complete the check in procedure.

Wood Burning Stove

Wood burning stoves may only be used once you have watched the video introduction and signed our disclaimer form.

Operating / lit wood burning stoves are not to be left unattended at any time.

Written wood burner instructions are beside the wood burner.

Please do not use anything other than the wood, fire-lighters and kindling that is provided by *hide*.

Deposit

As part of the check-in we will take a pre-authorisation amount of £100 per unit of accommodation.

The pre-authorisation is a temporary hold of funds on a credit or debit card. It is not a charge and no funds will be debited from your account. However, your bank statement may show the pre-authorisation as a pending transaction, so we recommend that a credit card is used.

The pre-authorisation guarantees that the funds are available to pay for any charges incurred during your stay or loss/damage to your accommodation.

Behaviour

To make everyone's stay at *hide* enjoyable, all guests are requested to be considerate of others.

Inappropriate or anti-social behaviour may lead to removal from *hide* without a refund of the rental sum or any part of it.

Please use the pathway to your accommodation and refrain from walking in front of other guests' accommodation.

Noise

Please respect your fellow guests' privacy. Guests are not permitted to play amplified music at any time. After 10.00pm we request that all guests keep noise to a minimum in accommodation areas.

Liability

A. *hide* can accept no liability for theft, loss or damage, of whatever nature, during or as a result of your stay.

B. The person who books assumes responsibility for any other guests within his/her party. You and all members of your party are jointly and severally responsible for all loss, damage or injury which may arise, for *hide* at Donats Ltd. or any third party, as a direct or an indirect consequence of your party's stay.

C. If your accommodation or equipment is left in a poor condition resulting in additional cleaning, repair or replacement, you may be charged to cover the costs incurred.

Force Majeure

Where any cancellation or change to your booking results from force majeure, our liabilities are limited to offering alternative accommodation (where available) or a full refund. We cannot pay any compensation or meet any expenses or costs you may incur as a result of any such cancellation or change. "Force majeure" means any circumstances beyond the reasonable control of *hide* including, without limitation, an act of God, fire, flood, natural or nuclear disaster, adverse weather conditions, war or threat of war or acts or threat of acts of terrorism.

Disclaimer

- It is your responsibility to ensure you and all members of your party are familiar with our terms and conditions.
- It is your responsibility to ensure you and all members of your party are covered by appropriate insurance.
- Although every care is taken in managing the various facilities, such as fire pits and wood burning stoves, *hide* cannot be held responsible for any loss or damage arising from any misadventure associated with any activity.

Guests of Guests

Paying guests are required to register any non-paying guests with a member of staff. A maximum of two non-paying guests are permitted.

Non-paying guests are not permitted to stay overnight. Non-paying guests may not enter *hide* without the paying guest being present. It is the responsibility of the paying guest to ensure that any non-paying guests comply with all *hide* terms and conditions.

Bills

All bills must be settled in full before checking out of *hide*.

Accidents and injuries

If you or any of your party has an accident or suffers any injury at, or in the vicinity of *hide*, please report this as soon as possible to a member of staff and in any event within 24 hours of the incident.

As well as wanting to check on a member or guest's well-being, this information is needed in order to help us comply with our health and safety obligations and for insurance purposes.

If items are broken please inform a member of staff as soon as possible. In cases of genuine accident, the item will be replaced as soon as possible. Where items have been broken, damaged or lost the guest would be expected to pay for a replacement.

Illegal drugs/substances/items

No guest shall purchase, use, ingest, possess, sell or otherwise distribute illegal drugs or other substances or item, or attempt to do any of the same from any of *hide's* premises or in the immediate vicinity thereof. If any of the actions above prove true, the relevant guest will be removed from *hide* and we will inform the police or relevant authorities.

Food and beverages

Please refrain from eating in beds. Where damage on blankets and bedding has occurred due to consuming food and drink in beds, replacement or cleaning costs will be the responsibility of the guest. Please ensure that your accommodation is left as you found it when checking out, any extra cleaning will be charge at an hourly rate. If you would like your accommodation to be cleaned during your stay it will cost £30.

Smoking Policy

No smoking (including e-cigarettes and vapes) is allowed inside the accommodation at any time.

Ashtrays can be provided for use outside of your accommodation. PLEASE ASK ON ARRIVAL.

Cigarettes are not to be disposed of in the Wood Burning Stoves. Ashtrays must be emptied when cold into the General Waste.

All guests must abide by *hide's* smoking policy and to all applicable no-smoking governmental laws, rules and regulations.

hide reserves the right to prohibit or limit smoking in any area of the accommodation at any time at its sole and absolute discretion.

hide reserves the right to designate certain outside areas of the accommodation premises as smoking areas and to change the location of such areas at any time, however all members and their guests are requested to respect the wishes of other guests with respect to smoking and to refrain from smoking when requested to do so.

Complaints

Should you find you have any complaint during your stay at *hide*, please notify us immediately and we will do all we can to rectify the problem. Should you remain unsatisfied please notify us in writing within 7 days of the end of your stay.

Please send all correspondence to: -

Hide at St Donats Ltd
Tresilian Wood, St Donats
Llantwit Major
CF61 1ZB

Email: paula@hide.wales
Phone: 01446 794362